

Continuity and Resilience (CORE)

ISO 22301 BCM Consulting Firm

Presentations by Speakers at 8th India Business & IT Resilience Summit

6th June 2019, Mumbai

Our Contact Details:

INDIA	UAE
<p>Continuity and Resilience Level 15, Eros Corporate Tower Nehru Place, New Delhi-110019 Tel: +91 11 41055534/ +91 11 41613033 Fax: ++91 11 41055535 Email: neha@continuityandresilience.com</p>	<p>Continuity and Resilience P. O. Box 25722 Abu Dhabi, United Arab Emirates Mobile: ++971 5 05767804 Tel: +971 2 6594006 Fax: +971 2 6565886 Email: info@continuityandresilience.com</p>



BCM Is All About People!

Daman Dev Sood

Continuity & Resilience (CORE)

d.sood@continuityandresilience.com

Website: www.coreconsulting.ae



CONTINUITY & RESILIENCE

Introduction

- Over 33 years in the industry
- Over 15 years in BCM and related domains
- National and Global Winner of the BCI Awards
- AFBCI
- Mix of experience as Practitioner, Trainer, and Consultant
- BCI Approved Instructor



Cases

- The discussions in today's session are all based on Real Cases
- I have been part of all these/ first hand from the person who was part



Case-1

- The Safe Assembly Area is in the car park
 - Good/ Bad/ Ugly
 - Have audience interaction



Case-2

- Evacuation Drill, All evacuated to safe assembly area, head count is on
- Office boys come and start distributing water to all employees
 - Good/ Bad/ Ugly
 - Have audience interaction



Case-3

- Auditing a bank branch, pressed the 'panic button'
- Neither any employee, nor any customer moved
- I would have expected the police to arrive



Case-4

- Auditing a bank branch, pressed the 'panic button'
- The alarm was not audible in the strong room



Case-5

- Almost 100% cases – Safe Assembly Area is not enough
 - Discuss with audience



Case-6

- Evacuation Map on the door
 - Will one be able to read and understand when there will be fire behind him/ her



Case-7

- Evacuation Drill on Friday/ 3pm
 - Smokers, tea/ coffee drinkers
 - Time to go home early! (for a change)



Case-8

- Teaching in a room, alarm went off, but was not audible in the training room



Case-9

- Evacuating through stairs – number of people kept increasing as we went down
- It was crowded by the third floor down



Case-10

- Safe Assembly Area is on road/ slip road, no board/ sign



Case-11

- High rise/ multi occupancy buildings – a combined evacuation has rarely been done



Case-12

- Fire Alarm Testing is rare/ over weekends
 - What is the objective of testing?



Case-13

- Take care of Physically Challenged employees/
Pregnant Colleagues?
 - Do we even know who all are those?



Case-14

- The age factor
 - Someone evacuated from 13th floor and was dead tired
 - Employees evacuated from 25th floor and refused to work for the rest of the day



Case-15

- Started evacuating through stair case, gone three floor down, announcement was made that it was a false alarm and we could return
 - Do you have PA facility in the stair cases?



Case-16

- Pandemic – what is your worst case scenario?
 - Discuss with the audience



Case-17

- Noticed an Evac Chair in the office – but was not used during evacuation drill
 - Do you have it/ used it?



Case-18

- One of the largest international airport – alarm went off
- No customers moved
- No shopkeepers moved
- There were no signs of floor wardens



Case-19

- Made multiple improvement opportunities during an evacuation drill
 - The return was worse!



THANK YOU

- We still have miles to go!

